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BBA5HrgE507C

Seat No : _____

B.B.A. Semester - 5 (CBCS) Examination

Oct/Nov - 2024 (NEW COURSE)

Human Resource Group - Management of Industrial Relations(Elective)

Time: 2:30 Hours

Marks: 70

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate marks.

Que.1 Define the term Industrial relations and describe its characteristics (14)

OR

Que.1 Give suggestions to improve Industrial relations.

Que.2 Define the term Industrial conflict and discuss the functional and (14)
dysfunctional outcomes of conflict.

OR

Que.2 What do you mean by the term Industrial conflict? Discuss optimum level of
conflict.

Que.3 Discuss nature and objectives of worker's participation in management. (14)

OR

Que.3 Describe the forms of worker's participation in management.

Que.4 Describe the positive outcomes of organizational politics. (14)

OR

Que.4 Discuss about the sources of power.

Que.5 Concept and types of trade unions. (14)

OR

Que.5 Discuss the issues in negotiation in Indian industries.
